



## **Supportive Housing Coalition of New Mexico (SHC) COVID-19 Statement**

SHC fully supports the community's response to the COVID-19 crisis. We are committed to our mission to end homelessness for good and we are doing all we can to remain operational during these difficult times. SHC will maintain regular office hours of 8am-5pm Monday – Friday but has instituted the following protocols to protect our staff and participants.

1. Contact with staff is limited to appointments only. Inquiries regarding housing or support needs will be conducted by phone or email. We will not be taking walk-in visitors at this time.
2. Staff are telecommuting on a rotating basis depending on essential job duties and are available by phone or email.
3. Maintenance at our apartment communities will be handled on a case-by-case basis with a focus on emergency issues.
4. We have limited visitors to our apartment communities with exceptions made for caretakers, food delivery services, and home care assistance programs.
5. We have instituted strict cleaning and disinfecting protocols for our office staff and at our apartment communities
6. All community and resident activities at our apartment communities have been suspended.
7. Our Welcome Home luncheon, originally scheduled for April 21, has been rescheduled to June 16.

I appreciate your continued support of SHC during these extraordinary times. If you have a housing issue or need resources or support, please call 505.255.3643 or email [support@shcnm.org](mailto:support@shcnm.org).

Steve Ross, Executive Director

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